RDC Library Information Common
Red Deer College

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Librarian

In a Nutshell

- **Our Landscape**
- **Our Learners**
- **Our Lessons Learned**

A brief history…

- Opened September 2002
- Planned in consultation with campus and community stakeholders
- Built via Taking Charge of Tomorrow… Together campaign
- Community Library

Library as Being Space

- **Located front and centre on campus**
- **Easily accessible to College learners and public users**
- **Coffee kiosk just outside library**
- **Mix of soft seating, tables, carrels and computer workstations**
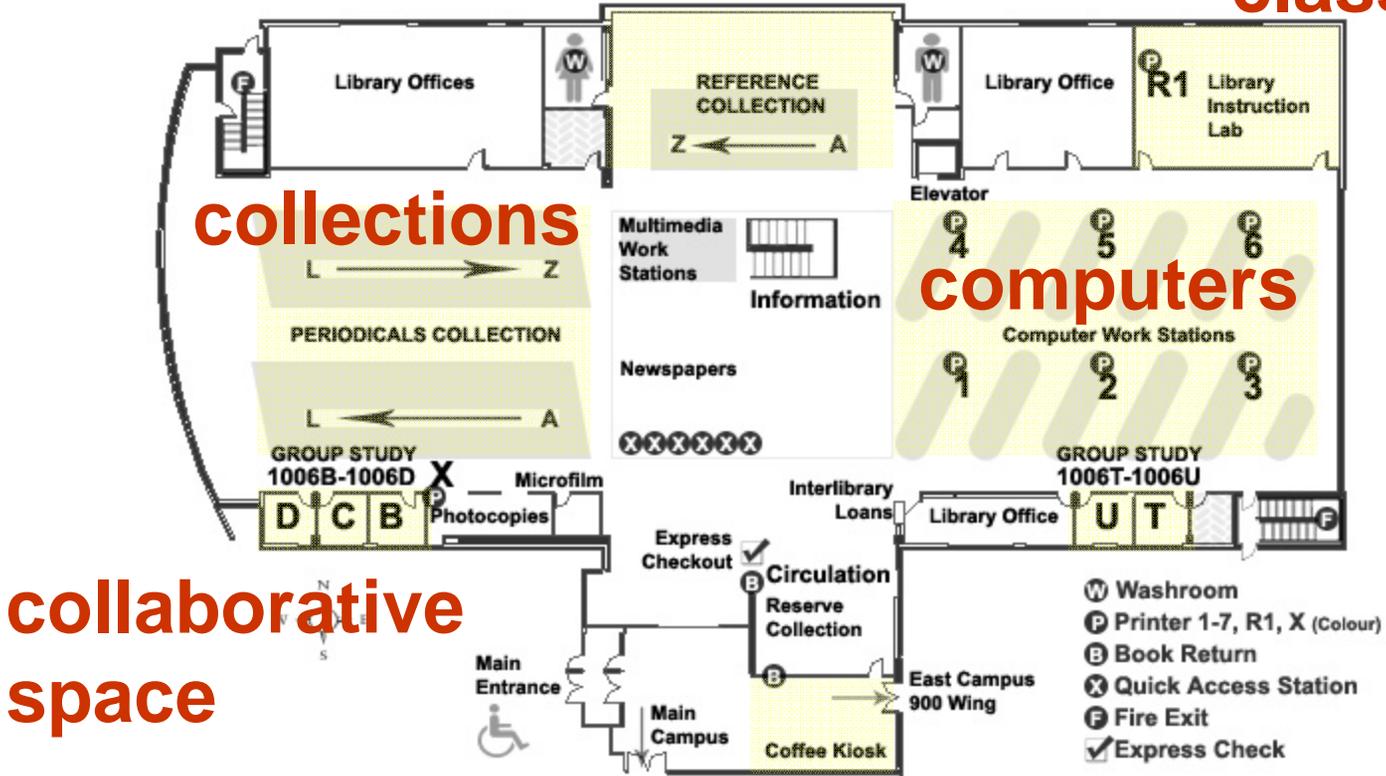- **Sets stage for Library as "being" space**

The Library is the largest classroom on campus!

4725 sq meters

Downstairs
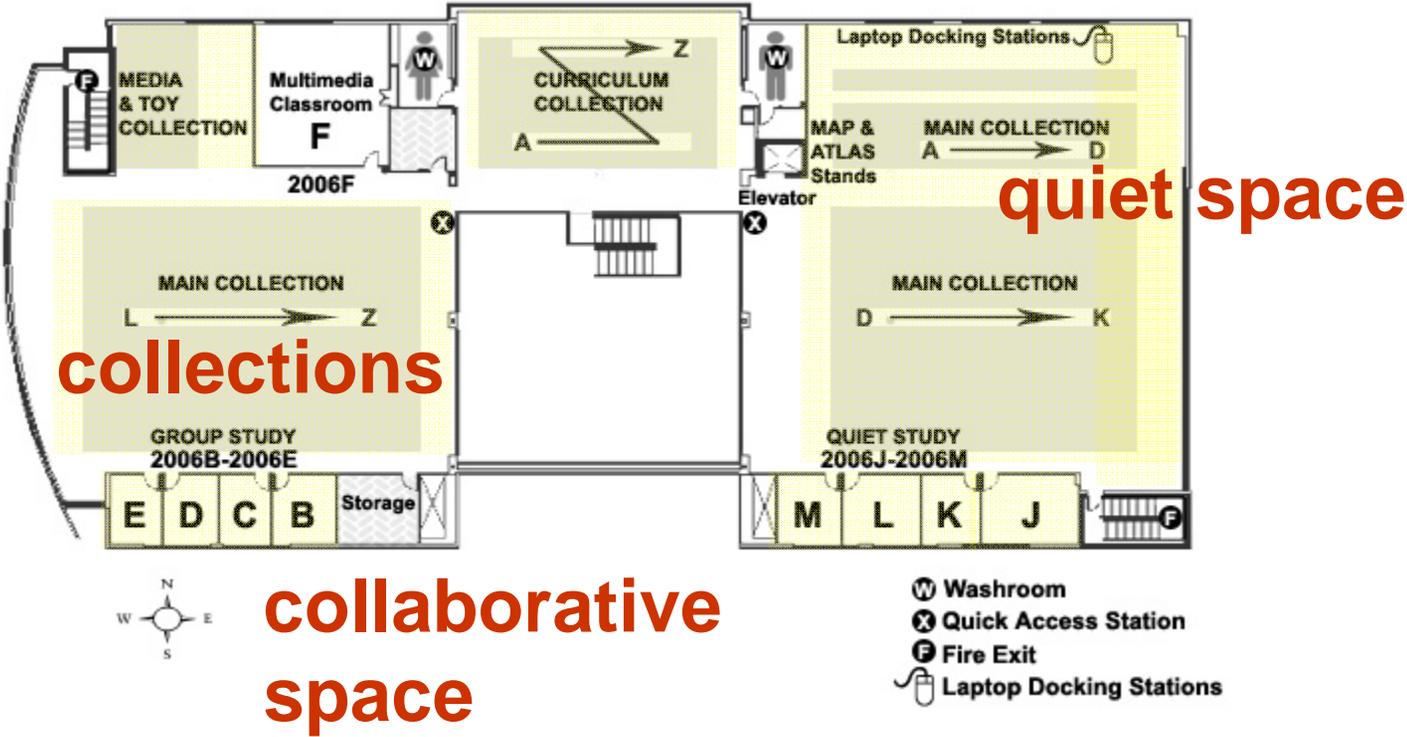

classroom

collections

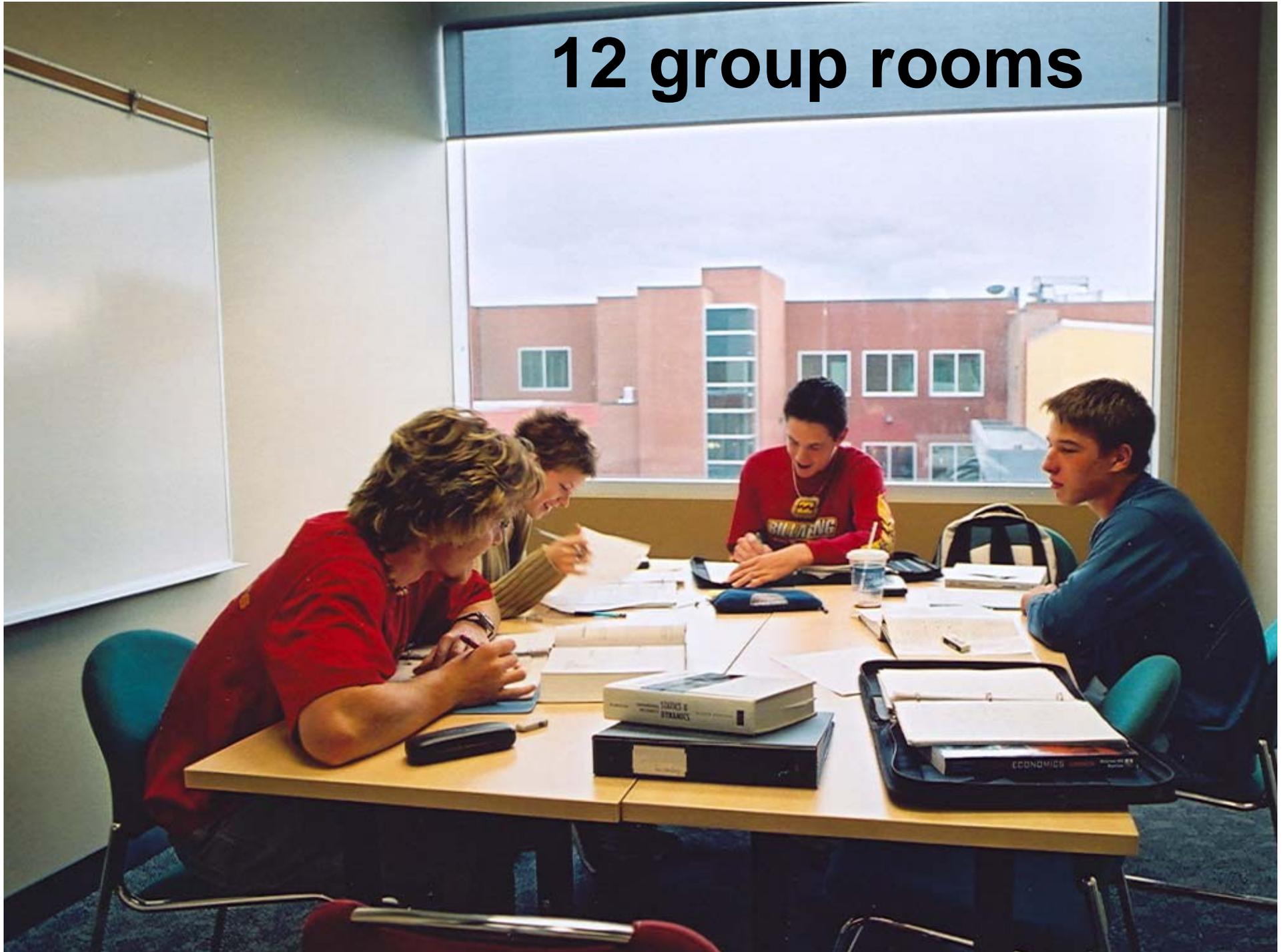computers

collaborative space

coffee !!

Upstairs

MEDIA & TOY COLLECTION

Multimedia Classroom **F**

2006F

CURRICULUM COLLECTION

Z

A

Laptop Docking Stations

MAP & ATLAS Stands

Elevator

MAIN COLLECTION
A → D

quiet space

MAIN COLLECTION
L → Z

collections

MAIN COLLECTION
D → K

GROUP STUDY
2006B-2006E

QUIET STUDY
2006J-2006M

E D C B Storage

M L K J

F

collaborative space

N
W ✦ E
S

W Washroom
X Quick Access Station
F Fire Exit
Laptop Docking Stations

150,000 books & media

12 group rooms

natural light

inviting space

CIRCULATION

Hardware & Software

Switched On…

- **136 workstations w/ full productivity software**

- **8 multimedia workstations w/ scanners, video, photo, sound, web editing software**

- **6 quick access stations**

...and Unplugged

- **20 wireless tablets on Reserve**
- **Library as wireless hotspot**
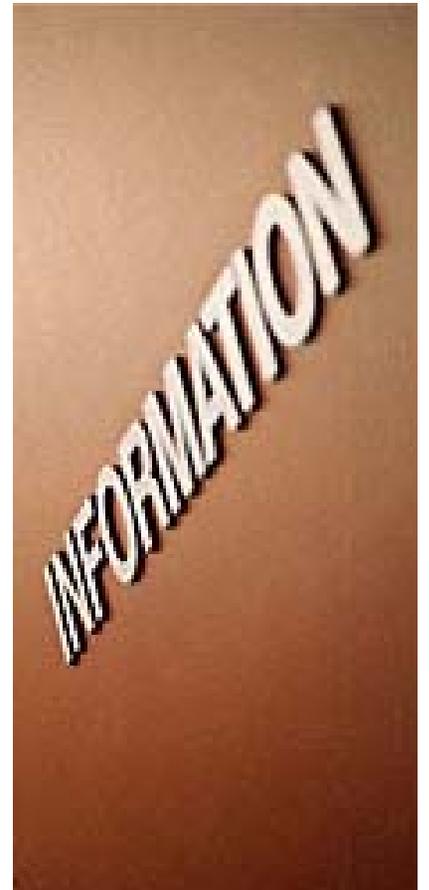- **Remote access to all resources**

User-Centred Users

- **Traditional**
- **Not so traditional!**
- **Tech Lit ≠ Info Lit**
- **Great expectations**
- **Studefacunity!**

User-Centred Support

- **14 reference folks, including 5 librarians, and 4 technology tutors**
- **15 circulation folks**
- **F2F + virtual reference**
- **Technology Tutors**

Library Chatalogue

Lessons Learned

- **we have learned a lot from our users…**

Library Space…

- May be used differently than we expect
- Space for laptop users; plug-ins!
- Quiet space with tables not just carrels
- Quiet space with computers!
- The library as living room…
- …students will rearrange the furniture!

Student Users...

- Want more support more often
- Want to be able to collaborate
- Want everything yesterday!
- What about our student non-users?

- Do you have any journicals?

Faculty Users...

- If you build it, will they come?
- Faculty who rarely visited the old library have coffee meetings in the LIC
- and vice versa
- Library office hours
- Take the Library to the Faculty

Customer Care…

- **Rethink staffing**
- **Technology Tutor service very popular**
- **Staff training + cross-training**
- **Everyone is a teacher**

Next Steps

- **Move towards supporting open learning initiatives**
  - Interactive Info Lit tutorials
  - IM reference
- **Continue know our users**
  - Assessment
- **Be a step ahead!**

Thanks!

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